Hiring Hacks To Building Better Recruitment Pipelines

Presented by Robert Royer, Founder/President



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### Why Hello!

- Graduated from UHV in 2014 with BBA and concentration in Marketing
- Google Certified in Search, Measurement, Shopping and Analytics
  - Over 16 years of experience owning and managing businesses throughout South Texas





# Building A Company Culture

Start by defining what you would like your company culture to be. It will naturally attract like minded individuals once implemented.



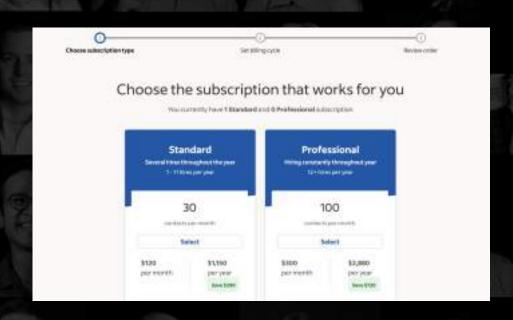
## Once Hired **How Can We Retain The** Fits?

And yes...not all will be fits, let them walk



#### Hiring Hack #1: Indeed Professional Account

- Proactively search resume database for all candidates with their resume on Indeed and filter data to relevant resumes
  - a. Know when your existing staff are "looking"
- 2. "Invite" qualified candidates to apply for your open roles that are skill matches
  - Indeed automatically suggests skill matches from their resume database



### Hiring Hack #1: Indeed Professional Account

- 1. Find candidates before they most to this market
- Place "Pre-Screener"
   questions on applicants or
   required qualifications for
   application to charge
- 3. Only pay for qualified applicants. Reject the application in 72 hours and you are not charged
- 4. Message back and forth with candidates prior to interview easily to not waste time in unnecessary interviews



### Hiring Hack #2: Local Partnerships & **Recruitment Opportunities**

- Local Internship programs through UHV or Victoria College
- Speaking opportunities at higher education institutions, high schools or trade schools



#### Marketing leader to share lessons learned in dean's speaker series

Wednesday, March 29, 2023 I By Lauren Emercon

When Robert Royer shares his story and lessons he's learned about achieving success, his main goal is to make a connection with the people he's addressing, and he hopes to do just that when he speaks at the University of Houston-Victoria at Katy nest week.



with a degree."

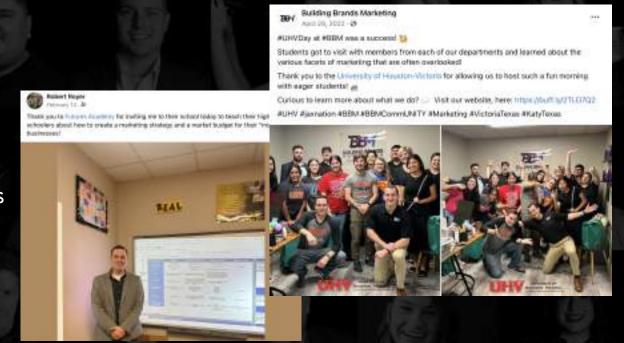
"Robert is a UHV alumnus who has built a great success story despite facing several adversities in life," said Jeffrey Biodgett, interim dean of the UHV College of Business. "The speaker series is an opportunity for the business college to provide students with examples of inspiring stories and to give them the motivation to keep reaching for their dreams. Robert and others like him are examples of sust how much a person can do

Royer, a UHV alumnus and president and founder of Building Brands Marketing, will speak as part of the UnfV College of Business Dean's Distinguished Speaker Series at 6:30 p.m. on April 4 in Room 106 of UHV

Katy, 22400 Grand Circle Blvd. In addition to Royer's presentation, students and other attendees will have an opportunity to meet and mingle with him and local community leaders. The event is free and open to the

# Hiring Hack #2: Local Partnerships & Recruitment Opportunities

- Teaching classes or workshops (like this one) in the community or area schools to stimulate conversation
- Creating unique connections for talent recommendations (i.e. UHV Day or asking to talk to classes)









Micah Riffle

Roslyn Faust Client Relations Director

Ruben Vera

# Retention Hack #1: Using Your Corporate Platform to Promote Individual Personalities

- Use the reach of your corporate platform to promote your individual talents through:
  - Accomplishments/New Certifications
  - Welcoming New Team Members
  - Highlighting Performance Recognitions





# Retention Hack #1: Using Your Corporate Platform to Promote Individual Personalities

- Use the reach of your corporate platform to promote the things that are important to your staff (that fit your culture):
  - Important issues that are not controversial (i.e. politics, religion, etc)
  - Industry knowledge







# Retention Hack #1: Using Your Corporate Platform to Promote Individual Personalities

- Create a cultural message that your team can identify with:
  - #BBMCommUNITY



You

Couldn't!



#### Why Is It Important?

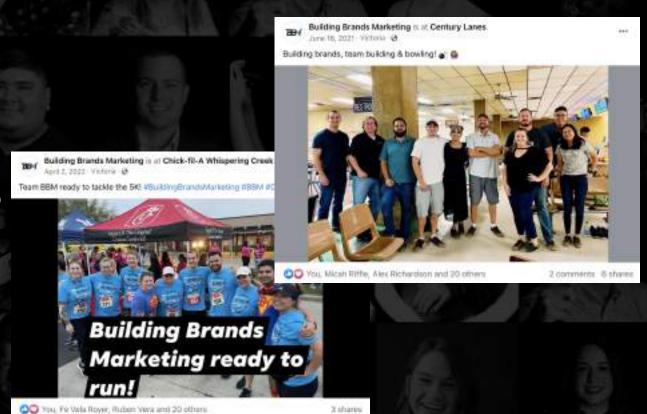
Attaching your team's personal promotion to your corporate promotion increases:

- 1. Employee trust/buy-in to you supporting their personal/professional growth
- 2. Community relatability & brand authenticity for service based businesses



### Retention Hack #2: Team Building Opportunities

- Employee Get
  Togethers/Team Building
  Activities
  - Not necessarily company sponsored so it feels organic and not mandatory



# Retention Hack #3: Awarding & Recognizing Positive Performances

There are many ways to recognize positive performances from:

- Focusing performance reviews not only on the areas of improvement but areas of success
- "On The Spot"
   rewards/bonuses (such
   as gift cards)
- End-Of-Year Awards (i.e. BBM Core Value Awards recognizing employees who have aligned well with our core values)







# Retention Hack #4: Implementing a Peer Award and/or Recognition Program

- This can improve company morale and the team comradery:
  - GEM "Going The Extra Mile" Award
  - BBM Shout Out Box







#### Retention Hack #5: Making Employees Comfortable

- What are the small efforts you can make to improve employee comfortability?
  - Yoga/Exercise Room
  - o "Kids" Office
  - Making the space "their own"
  - Flex Working
    - Not full remote working which I believe can be counterintuitive for professional development if that is a major initiative of your company culture









# Final Thoughts: The Employee Journey Has Shifted

You won't keep everyone:

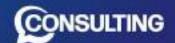
- If you are going to establish a clear company culture with core values you must embrace that not all employees will be fits
- Proactively recognize, set clear benchmarks, and support desire for growth (whether internally or externally)
  - Employees stay longer when they have a clear path of growth or they weed out earlier if they know they are not a fit for their growth trajectory
  - Praise employees who leave for positive growth opportunity publicly (it's a good thing)

























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